

SIKM Etherpad Chat:

February 16, 2010

7:56 Nancy White: Howdy

8:12 Nancy White: Feel free to add to the chat notes or chat here in the window

8:12 Nancy White: If you want, you can also put your name in your colored little box above.

8:17 John Smith: Nancy: I'm at the bottom of the page.

8:17 Patti Anklam: I think the complexity of the job also has a lot to do with the fact that the steward is constantly interacting in the context of human relationships

8:20 Nancy White: Oops, John, I missed you were typing at the bottom of the page. Ick!

8:24 John Smith: we can clean it up afterward if we have time.

8:26 Peter West (@WestPeter): With so many technologies in use, how do you 1) *merge* the threads of conversations/interactions and facilitate the broadest access to the *nuggets* that emerge and facilitate the greatest opportunities for impact? 2) capture the material in an intelligible archive?

8:28 Peter West (@WestPeter): Sorry I lost the connection

8:38 Peter West (@WestPeter): I get the sense that technology stewardship is all about *interaction* stewardship. Understanding people technology and other literacies. I really like the idea of "making things visible."

8:39 Patti Anklam: what is the relationship between the TS and a community facilitator?

8:40 Peter West (@WestPeter): Making people and ideas visible (through technology)

8:44 Peter West (@WestPeter): Setward - Listening to what is being said (and as importantly, what is not being said, and why - is it technology-related, personality-related, language-related, etc.))

8:46 Patti Anklam: quick review of what you mean by polarities?

8:46 Patti Anklam: thanks ! didn't have the slides open

8:53 Peter West (@WestPeter): Some people may also deviously use tool illiteracy as a vehicle for avoiding involvement in the community

8:53 Nancy White: Peter - yup.

8:57 Patti Anklam: was just going to comment that I read something in the past 24 hours (here? elsewhere?) that there is a problem in trying to integrate "intranet" for the stocks

8:57 Patti Anklam: with the flow of conversation

8:58 Nancy White: Oh, yeah. Absolutely, Patti! THE dominance in flow these days part of it?

8:59 Nancy White: Johnm I'mn typing below you

8:59 Patti Anklam: or, trying to move people from being document-based to getting into the flow in a way that doesn't confront them with multiple tools and environments

8:59 John Smith: thnks. how WONDERFUL to have a back-channel to the back-channel that's STRICTLY chronological!

9:00 Peter West (@WestPeter): Different technologies provide different levels of community (multiple *personalities*)

9:03 *unnamed*: the real challenge of the tech steward is to find the balance point between stability and control vs dynamism. Its the gatekeeper and the cat herder. a great tech architecture would incoiporate both dimensions. thoughts?

9:03 *unnamed*: Oops, sorry that was from Paul McDowall

9:03 Nancy White: Yes, unnnamed. Well said.

9:03 Nancy White: thanks Paul

9:04 Peter West (@WestPeter): Hi Paul McDowall!

9:04 *unnamed*: Hey Peter, long time no talk.

9:06 CosmoCat: Hi everyone, I just wanted to pop in to say that I am learning a lot from you and that didn't know how useful etherpad could be! waving from Bonn

9:06 John Smith: :)

9:06 Nancy White: Hi Chahira!

9:06 Peter West (@WestPeter): Exciting interactions! Kudos to all!

9:06 Patti Anklam: great conversation!

9:06 Peter West (@WestPeter): Thank you all!

9:07 Peter West (@WestPeter): THANKS Stan!

9:07 Nancy White: thanks everone

9:07 CosmoCat: Hi Nancy, Hi John

9:08 CosmoCat: and Thanks all of you!

9:08 Nancy White: We'll clean up the chat and post on

<http://www.technologyforcommunities.com>

9:08 John Smith: Howdy! and bye!

SIKM - TWITTER CHAT

(in reverse chronological order)



[paul_mcdowall](#) [@mrjcleaver](#) how do you 'manage' risk? or finances, or projects? They are all different but we accept the term 'manage'. so whats diff? [#sikm](#) -9:08 AM Feb 16th, 2010



[NancyWhite](#) Participation: in service of self, in service of group, in service of outsiders....drives participation practice! [#sikm](#) -9:07 AM Feb 16th, 2010



[mrjcleaver](#) [#sikm](#) twitter chat will continue to [#kmers](#) - starting shortly -9:06 AM Feb 16th, 2010



[panklam](#) [#sikm](#) the conversation that the technology steward attends to must serve the business -9:05 AM Feb 16th, 2010



[mrjcleaver](#) [@paul_mcdowall](#) so you mean k-"management" as indirect like "facilitation" rather "management" which is more often direct? [#sikm](#) -9:02 AM Feb 16th, 2010



[Ridgehead](#) Totally agree: "we are so busy typing, we are not really listening" [#SIKM](#) -9:01 AM Feb 16th, 2010



[panklam](#) RT [@klowey22](#): hear 'habitat'/ think snowdens Cynefin (or multiple/simultaneous habitats) Framework [#sikm](#)< "place of my multiple belonging"> -9:00 AM Feb 16th, 2010



[mongkolroek](#) RT [@panklam](#): [#sikm](#) [@nancywhite](#) because of social media/twitter we r now seeing development of communities that are not relationship based -9:00 AM Feb 16th, 2010



[klowey22](#) when i hear 'habitat' i think of snowdens Cynefin (or multiple/simultaneous habitats) Framework... [#sikm](#) -8:58 AM Feb 16th, 2010



[CDN @NancyWhite](#) Indeed community & platform are intermingled in some ways, but only because technology creates new opportunities/usages... [#SIKM](#) -8:58 AM Feb 16th, 2010



[mdieterle chats @jackvinson @stangarfield](#) I concur, it makes a lot of sense to connect [#sikm](#) and [#kmers](#) chats back to back [#KMers](#) -8:58 AM Feb 16th, 2010



[Ridgehead](#) And what about proprietary too? RT [@ThomasBlumer](#): How to you balance best of breed products with enterprise standardized products? [#SIKM](#) -8:54 AM Feb 16th, 2010



[klowey22](#) 'listening to what is NOT being said is a key activity' -[@smithjd](#) [#SIKM](#) -8:53 AM Feb 16th, 2010



[NancyWhite @paul_mcdowall](#) Fair disagreement re KM. I think we'd have to align on the definitional bits and parts! [#sikm](#) -8:53 AM Feb 16th, 2010



[CosmoCat](#) RT [@NancyWhite](#): Re tools - multiple entry points. Show (vs tell), discernment paths, experiment (safe/fail) [#sikm](#) -8:51 AM Feb 16th, 2010



[NancyWhite @ThomasBlumer](#) My snarky comment is that you don't. It is a tension that never gets fully resolved. key is talk about it. [#sikm](#) -8:50 AM Feb 16th, 2010







[ThomasBlumer](#) How to you balance best of breed products with enterprise standardized products? [#SIKM](#) -8:48 AM Feb 16th, 2010











[klowey22](#) polarities: togetherness, interactivity, publishing, indiv/group -[@nancywhite](#) > so perfect, thanks! [#sikm](#) -8:48 AM Feb 16th, 2010











[NancyWhite](#) Polarities - slide [#7](#) here:
<http://technologyforcommunities.com/2010/02/digital-habitats-and-sikm-february-16th/>
[#sikm](#) -8:46 AM Feb 16th, 2010





    [paul_mcdowall](#) [@NancyWhite](#) disagree: K can be 'managed' if you accept a broad definition for 'management'. its managed indirectly as per its nature [#sikm](#) -8:45 AM Feb 16th, 2010





    [klowey22](#) 'which tool do i use for what?' 'provide initial guidance on why/which tool, let their use emerge, leaders model'- [@panklam](#) [#sikm](#) -8:45 AM Feb 16th, 2010





    [NancyWhite](#) Re tools - multiple entry points. Show (vs tell), discernment paths, experiment (safe/fail) [#sikm](#) -8:44 AM Feb 16th, 2010

    [NancyWhite](#) RT [@mrjcleaver](#): [#SIKM](#) knowledge cant b mngd. You cn make info + visible, role of commnty: evolve artifacts thru conv on platforms (+) [#sikm](#) -8:43 AM Feb 16th, 2010





    [CosmoCat](#) Following [@smithjd](#) [@NancyWhite](#) [@etiennewenger](#) on twitter, chat & etherpad room <http://bit.ly/axuxJ8> [#SIKM](#) -8:41 AM Feb 16th, 2010





    [mrjcleaver](#) [#SIKM](#) - I agree - knowledge can't be managed. But you can make info more visible, role of community: evolve artifacts thru conv on platforms -8:41 AM Feb 16th, 2010

    [paul_mcdowall](#) communities coalesce based on s/t in common. wise craftsman understands the social dynamic and employs tech that helps [#sikm](#) -8:39 AM Feb 16th, 2010

    [klowey22](#) 'tolerance for ambuigity is key for community facilitators' -[@nancywhite](#) > sounds like Arie De Geus' Living Company - perfect :) [#sikm](#) -8:38 AM Feb 16th, 2010

    [klowey22](#) steward is like an evangelist -[@etiennewenger](#) [#sikm](#) -8:37 AM Feb 16th, 2010

    [klowey22](#) [@paul_mcdowall](#) thanks, agreed. from the Bersin models I see, I tend to see formal vs informal (thoughts on ppl/pro/tech or (a)synch?) [#sikm](#) -8:36 AM Feb 16th, 2010

    [klowey22](#) the 'cause'/'relationship building' were previous attractors of community

building, now it is less relationship centric -[@nancywhite](#) [#sikm](#) -8:34 AM Feb 16th, 2010



[Netview Impact](#) RT [@NancyWhite](#): I'm nodding in agreement w/ panklam on boundary objects and network weavers to connect a large, diverse net of learning and KM [#sikm](#) -8:34 AM Feb 16th, 2010



[panklam](#) [#sikm](#) [@nancywhite](#) because of social media/twitter we are now seeing the development of communities that are not relationship based -8:31 AM Feb 16th, 2010



[paul_mcdowall](#) IMHO a learning architecture should include social engagement/learning, much like Bersin's model of learning. Its should be dynamic. [#sikm](#) -8:31 AM Feb 16th, 2010



[mrjcleaver](#) listening to [#sikm](#) call with Etienne Wenger, Nancy White, and John Smith: Rethinking Ourselves (KM People) as Technology Stewards [#kmers](#) -8:30 AM Feb 16th, 2010



[klowey22](#) thanks all! i heard that km/learning architecture/framework should be approached as SNA/ONA and network weaving... [#sikm](#) -8:28 AM Feb 16th, 2010



[NancyWhite](#) I'm nodding in agreement w/ panklam on boundary objects and network weavers to connect a large, diverse net of learning and KM [#sikm](#) -8:26 AM Feb 16th, 2010



[panklam](#) RT [@CDN](#): Twitter has redefined the way we think about communities and networks... Certainly! [#KM](#) [#SIKM](#) [predated Twitter - blogs, too!] -8:24 AM Feb 16th, 2010



[NancyWhite](#) [@klowey22](#) Network weaving!!! [#sikm](#) -8:23 AM Feb 16th, 2010







[Ridgehead](#) "A blurring of the boundaries" RT [@CDN](#): Twitter has redefined the way we think about communities and networks... Certainly! [#KM](#) [#SIKM](#) -8:23 AM Feb 16th, 2010







[NancyWhite](#) [@CDN](#) I used to believe what you wrote. I'm not so sure any more. I think community and platform are more intertwined in new ways. [#sikm](#) -8:23 AM Feb 16th,



2010



  [CDN](#) Twitter has redefined the way we think about communities and networks... Certainly! [#KM](#) [#SIKM](#) -8:22 AM Feb 16th, 2010



  [CDN](#) [#KM](#) has to be community-centric, not platform-centric... Agree! (and [@NancyWhite](#) asks if Twitter makes it platform-centric... No!) [#SIKM](#) -8:21 AM Feb 16th, 2010



  [klowey22](#) [@nancywhite](#) - my question is along the lines of framework/architecture - will a framework make things more visible? [#sikm](#) -8:21 AM Feb 16th, 2010



  [epz](#) people use tech tools in unexpected ways - a tech steward should recognize these and promote the most effective [#sikm](#) -8:19 AM Feb 16th, 2010



  [paul_mcdowall](#) Sometimes being visible is a problem. It really depends on the needs, the relationships and the (organizational) environment. [#sikm](#) -8:16 AM Feb 16th, 2010



  [panklam](#) [#sikm](#) [@etiennewenger](#) on social learning: COPs have provided a way for people to understand social learning. (it's about distinctions) -8:12 AM Feb 16th, 2010

  [klowey22](#) 'CoPs had a great career because calling it a CoP made it visible' - [@etiennewenger](#) [#sikm](#) -8:12 AM Feb 16th, 2010

  [Netview Impact](#) RT [@panklam](#): [#sikm](#) [@nancywhite](#) says tech stewardship, KM is all about making things visible when it is important & useful -8:11 AM Feb 16th, 2010

  [NancyWhite](#) Having a way to talk about one's practice, making it visible is critical [#SIKM](#) [@etiennewenger](#) -8:11 AM Feb 16th, 2010

  [klowey22](#) 'how do you make social learning discussable?'-[@nancywhite](#) it happens everywhere, central to km/learning org -[@etiennewenger](#) [#sikm](#) -8:10 AM Feb 16th, 2010

  [panklam](#) [#sikm](#) [@nancywhite](#) says tech stewardship, KM is all about making things

visible when it is important & useful -8:09 AM Feb 16th, 2010



[klowey22](#) 'make it visible by giving it a name' i.e. technology steward -[@etiennewenger](#) [#sikm](#) -8:09 AM Feb 16th, 2010



[NancyWhite](#) Making the invisible, visible. Giving something useful a name to better understand it. [#sikm](#) -8:09 AM Feb 16th, 2010



[klowey22](#) 'make things visible, useful in your work, community' -[@nancywhite](#) [#sikm](#) -8:08 AM Feb 16th, 2010



[NancyWhite](#) John taking notes at <http://etherpad.com/QZsDhMSqX4> [#sikm](#) -8:04 AM Feb 16th, 2010



[klowey22](#) 'technology stewards' is the topic... interesting 'interview' format where the 3 presenters and interviewing each other [#sikm](#) -8:04 AM Feb 16th, 2010



[Ridgehead](#) Involved for the next hour - RT [@NancyWhite](#): [#SIKM](#) slides and other links for our call today at <http://bit.ly/d28YNy> -8:03 AM Feb 16th, 2010



[paul_mcdowall](#) Hi all Paul [#sikm](#) -8:02 AM Feb 16th, 2010



[klowey22](#) great turnout for the call with [@nancywhite](#) [@etiennewenger](#) and [@smithjd](#) [#sikm](#) -8:02 AM Feb 16th, 2010



[pekadad](#) [@stangarfield](#) I've joined the call, Stan. [#SIKM](#) -8:01 AM Feb 16th, 2010



[NancyWhite](#) [#SIKM](#) slides and other links for our call today at <http://bit.ly/d28YNy> -8:01 AM Feb 16th, 2010



[klowey22](#) tweetgrid.com is another great tool for the chat.... [#sikm](#) -8:00 AM Feb 16th, 2010



[NancyWhite](#) [#SIKM](#) call today will have a Twitter chat and an etherpad room <http://bit.ly/axuxJ8> -8:00 AM Feb 16th, 2010



[smithjd](#) Lots of people logging on to [#sikm](#) call... early birds! -7:59 AM Feb 16th, 2010



[stangarfield](#) [@jackvinson](#) I like your idea. If it's okay with KMers.org, it's okay with me. [#KMers](#) [#SIKM](#) [#KM](#) -7:50 AM Feb 16th, 2010



[jackvinson](#) Wouldn't it be interesting if the [#KMers](#) chat would follow [#sikm](#) discussion on the 3rd Tuesday of the month? [@stangarfield](#) [@WeKnowMore](#) -7:34 AM Feb 16th, 2010



[NancyWhite](#) Prepping 4 [#SIKM](#) conffcall & chat today, re KM and technology stewardship with [@etiennewenger](#) & [@smithjd](#) <http://bit.ly/d28YNY> 8amPST -7:12 AM Feb 16th, 2010



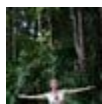
[panklam](#) RT [@cdn](#): [#SIKM](#) conffcall & chat today, on Digital Habitats, with [#KM](#) colleagues [@etiennewenger](#) [@NancyWhite](#) & [@smithjd](#) <will be a great one! -6:17 AM Feb 16th, 2010



[CDN](#) Participating in the [#SIKM](#) conffcall & chat today, about Digital Habitats, with [#KM](#) colleagues [@etiennewenger](#) [@NancyWhite](#) & [@smithjd](#) [#in](#) [#ftc](#) -6:08 AM Feb 16th, 2010



[stangarfield](#) To join the SIKM Leaders Community for today's monthly call, visit <http://tech.groups.yahoo.com/group/sikmleaders/> [#KM](#) [#SIKM](#) -5:35 AM Feb 16th, 2010



[ekreeger](#) RT [@smithjd](#): Getting ready for [#SIKM](#) talk with Etienne and Nancy about KM and technology stewardship: <http://www.slideshare.net/tag/sikm> -2:28 PM Feb 15th, 2010



[smithjd](#) Getting ready for [#SIKM](#) talk with Etienne and Nancy about KM and technology stewardship: <http://www.slideshare.net/tag/sikm> -2:05 PM Feb 15th, 2010